



Saudi Post  
Riyadh, Kingdom of Saudi Arabia  
[www.sp.com.sa](http://www.sp.com.sa)

#### Industry:

Public Sector

#### Employees:

More than 9,000

#### Oracle Products & Services:

Oracle Financials  
Oracle Public Sector Budgeting  
Oracle Purchasing  
Oracle Inventory Management  
Oracle Human Resources  
Oracle Self-Service Human Resources  
Oracle Payroll

#### Oracle Partner:

Raya International Services  
[www.rayacorp.com](http://www.rayacorp.com)

**“We are a public sector organization, so budgetary control is an important aspect for the Saudi Post organization. Oracle E-Business Suite and its industry-specific applications have enabled us to have greater control over our budget and critical reporting. We can now complete reports that used to take a week or more in just a day.”** – Majed M. Al Esmail, General Manager of IT & Telecommunication, Saudi Post

## Saudi Post Gains Greater Budgetary Control and Best Practices for Accrual and Cash Basis Requirements

Saudi Post provides high quality mail, express, and logistics services to individuals and companies in the Kingdom of Saudi Arabia. Saudi Post is the second oldest postal service in the Arab World and has been committed to introducing new products and services to Saudi citizens.

### Challenges

- Integrate data stores from geographically-dispersed branches
- Ensure on time budget preparation
- Establish greater budgetary control to meet requirements as a public sector organization, gaining the ability to track and report every transaction
- Accelerate completion of purchase orders to increase efficiency of payment system
- Improve decision making at management level by improving data availability

### Solution

- Worked with Oracle Partner Raya to implement Oracle E-Business Suite applications to integrate financial, HR, and logistics data from all 13 Saudi Post regions and the Saudi Post headquarters into one widely accessible system
- Eliminated manual data transfer, which routinely took up to 10 days, enabling data transfers in minutes due to improved integration between applications
- Decreased human error caused by data manipulation and re-entry
- Reduced purchase order completion time from one month to one week due to online applications and processes
- Simplified processing of the invoices and payments occurring monthly through Oracle Payables and intuitive user interfaces
- Reduced financial and HR reporting time from a week to a day
- Improved budgetary control by achieving visibility of complete financial information for the first time, through integration between Oracle Financials and Oracle Public Sector Budgeting
- Implemented Oracle Public Sector Budgeting
- Accelerated management decision making from days to hours by enabling managers to access information directly